REALTECH
SPYNET
JOIN THE NETWORK
Upload evidence, download new missions and more at:
SPYNETHQ.COM
12:36
SELECT
BACK
8+
SECRET MISSION
VIDEO WATCH
DC 3.7V, 0.74W
This is a REAL recording device! Record others, and upload/distribute recordings, only with the permissions of those recorded. Always play responsibly and respect others' privacy.
Tested To Comply With FCC Standards FOR HOME OR OFFICE USE
JAKKS Pacific, Inc. #18736
JAKKS Pacific

WATCH DIAGRAM

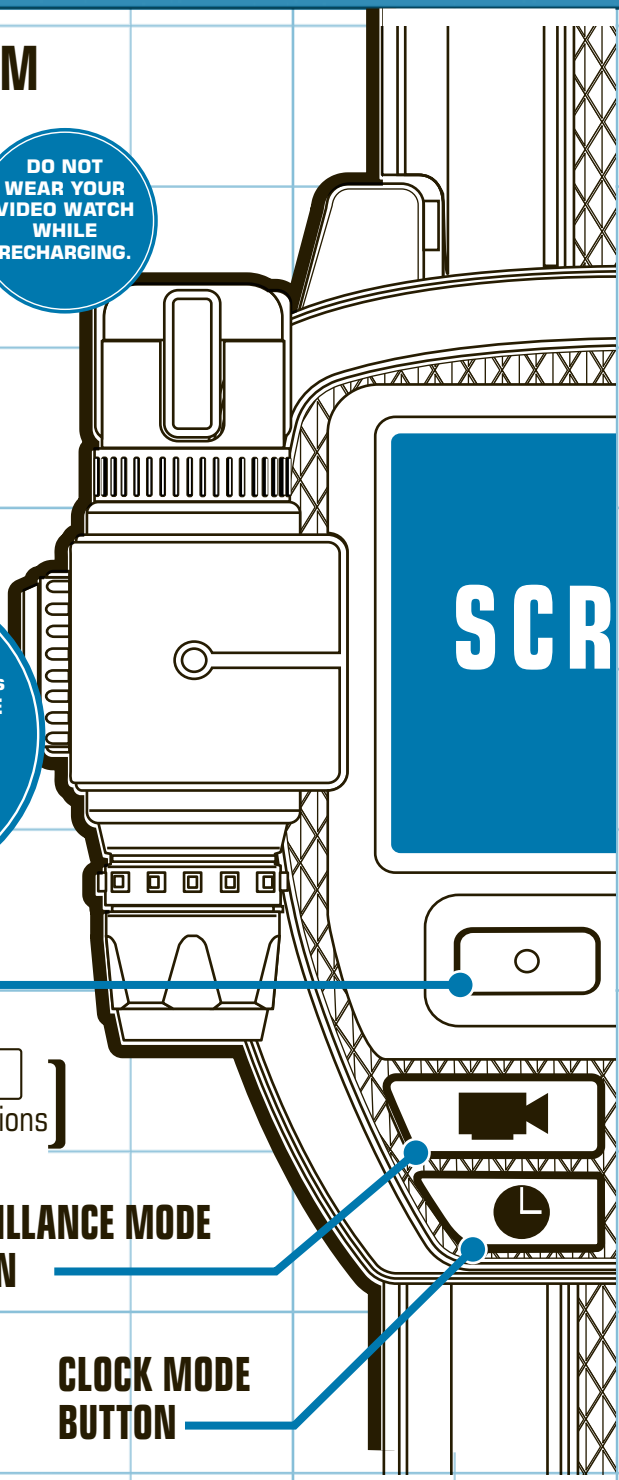
RECHARGING THE BATTERY

Using the USB/mini USB dongle, plug your watch into your computer's USB Port. A charging screen will appear indicating that the watch is charging. If your watch is in SLEEP MODE, hold the [L] key down for 2 seconds to begin charging.

When operating in environments that are subject to electrostatic discharges – such as mobile phones, hand held radios, laptop computers – the SpyNet™ Video Watch may malfunction. If this occurs, the user should reset the unit by using a small point such as a paper clip to press the recessed reset button in the back of the watch.

DO NOT WEAR YOUR VIDEO WATCH WHILE RECHARGING.

IMPORTANT!
The watch will always go into SLEEP MODE after 30 seconds of inactivity. Hold the [L] key down for 2 seconds to wake up the watch.

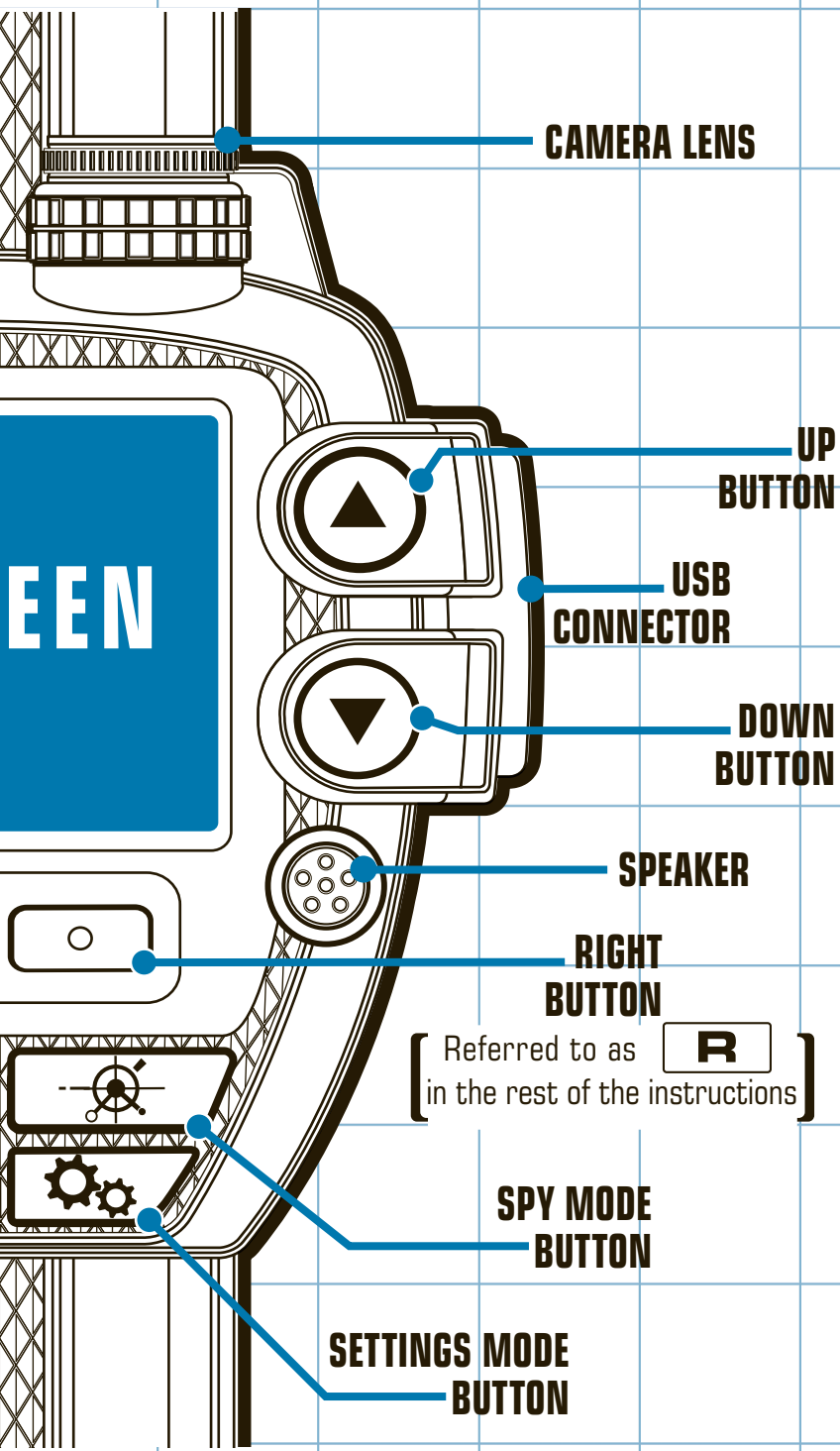


LEFT BUTTON

[Referred to as [L] in the rest of the instructions]

SURVEILLANCE MODE BUTTON

CLOCK MODE BUTTON


CAMERA LENS
UP BUTTON
USB CONNECTOR
DOWN BUTTON
SPEAKER
RIGHT BUTTON
Referred to as R in the rest of the instructions
SPY MODE BUTTON
SETTINGS MODE BUTTON

SPYNET™ MISSION VIDEO WATCH

Disconnect the try-me battery pack and remove the battery tag when removing the watch from packaging. Dispose of responsibly.

With the SpyNet™ Mission Video Watch, you'll always have an indispensible number of Spy tools on hand while out in the field. Maybe you'll want to record video, pictures, and audio files, then play them back from the comfort of your wrist, or even upload them to the SpyNet™ website? Perhaps you'll want to use the watch's sneaky lie detector to interrogate your friends and enemies? Or maybe you just want some mission assignments from SpyNet™ Command, which may play on your watch at any time? The possibilities are endless with the SpyNet™ Mission Video Watch!

START UP

Turn on the Start Up Menu by pressing L key. Set current time, date and time zone.

TIME ZONE

- ▲ - Change to next city
- ▼ - Change to previous city
- L - Select City

TIME AND DATE

- ▲ - Turn time forward
- ▼ - Turn time backward
- L - Confirm blinking digit
- R - Previous field

CLOCK MODE

Pressing the Clock button displays current time and leads to additional clock options.

- L – Displays Date screen
- R – Options

OPTIONS

Change settings for:

- Alarm
- Time Zone
- Stop Watch
- Timer
- Watch Display

- ▲ - Scroll up
- ▼ – Scroll down
- L - Confirm selection
- R - Previous menu

CLOCK MODE (CONTINUED)

ALARM

L - Alarm Settings
R - Alarm Status

Alarm Settings

Select alarm time and sound.
L - Set Time
R - Choose Sound

- **Set Time**

  Set alarm time.
  ▲ - Turn time forward
  ▼ - Turn time backward
  L - Confirm blinking digit
  R - Previous field

- **Choose Sound**

  Select alarm sound.
  ▲ - Next sound
  ▼ - Previous sound
  L - Use current sound

Alarm Status

Turn alarm ON/OFF. An alarm indicator appears in the upper right corner of the watch screen when the alarm is ON.

▲ - Alarm ON
▼ - Alarm OFF
R - Previous menu

TIME ZONES

Select a time zone.
▲ - Scroll up (through time zone choices)
▼ - Scroll down (through time zone choices)
R - Select city

STOP WATCH

Use stop watch function.
L - Start/Stop stopwatch
R - Reset

TIMER

Use timer function.
L - Set timer
R - Choose sound

- **Set Timer**

  Set the timer length.
  ▲ - Turn digit backward
  ▼ - Turn digit forward
  L - Select highlighted digit
  R - Previous field

- **Once Timer Is Set**

  L - START/STOP timer
  R - Previous menu

- **Choose Sound**

  Select timer sound.
  ▲ - Next sound
  ▼ - Previous sound
  L - Use current sound

WATCH DISPLAY

Select the time style and date style.

L - Time Style

R - Date Style

Time Style

Choose between 12-Hour Mode or 24-Hour Mode for time style

▲ - Scroll up through time style choices

▼ - Scroll down through time style choices

L - Select time style

R - Return to previous menu

Date Style

Choose between MM/DD/YY or DD/MM/YY for date style

▲ - Scroll up through date style choices

▼ - Scroll down through date style choices

L - Select date style

R - Return to previous menu

SURVEILLANCE MODE

Record video, pictures and audio by pressing the Surveillance button :

- Video Mode – Record video
- Picture Mode – Record picture
- Audio Mode – Record audio
- Video Settings – Choose video quality and playback filters

▲ - Scroll up

▼ - Scroll down

L - Select highlighted mode

R - Previous menu

Press the Surveillance button for 2 seconds to jump to Normal Record in VIDEO MODE.

VIDEO MODE

Record video.

L - Record

R - Playback

Record Mode

Choose a recording option:

L - Normal Record

R - Spy Record

Normal Record

In this mode, you will see a video preview on the screen of what the watch's camera is currently pointed at. Pressing L starts and stops recording, pressing R returns to the previous menu.

L - START/STOP recording

R - Return to previous menu

Spy Record

No video preview is displayed. The current time appears on the watch screen so recording can be done in secret!

L - START/STOP recording (indicated by the colon in the watch timer blinking red)

R - Return to previous menu

Playback Mode

Scroll through all recorded video files.

▲ - Scroll up
▼ - Scroll down
L - Play selected video
R - Delete selected video

PICTURE MODE

L - Record
R - Playback

Record Mode

Choose a picture option:

L - Still Image
R - Time Lapse

Still Image

Select between two Still Image options

L - Normal Picture
R - Spy Picture

■ **Normal Picture**

In this mode, you will see a video preview on the screen of what the watch's camera is currently pointed at.

L - Take picture
R - Return to previous Menu

■ **Spy Picture**

No video preview is displayed. The current time appears on the watch screen so recording can be done in secret!

L - Take picture (indicated by the colon in the watch blinking red
R - Return to previous menu

Time Lapse

Take photos at selected time intervals (5 seconds, 10 seconds, 30 seconds, 1 minute, 5 minutes, or 10 minutes).

▲ - Longer time interval
▼ - Shorter time interval
L - Select highlighted time interval

Once the timing is set, the screen will display a preview image of what the camera is pointed at so the user can make sure the camera is properly aimed at its target.

L - Start the Time Lapse sequence (the screen will display the time screen while it continually takes a picture at the set timing interval)
R - Return to previous menu

<any button> Stop recording and return to previous menu

Playback Mode

Playback recorded material:

L - View Still Images
R - View Time Lapse Images

PLAYBACK MODE (CONTINUED)

■ **View Still Images**

View recorded still images.

▲ - Scroll up
▼ - Scroll down
R - Delete selected picture

■ **View Time Lapse Images**

View recorded time lapse images.

▲ - Scroll up through time lapse groups
L - Cycle to next image in a group
▼ - Scroll down through time lapse groups
R - Delete selected group

AUDIO MODE

L - Record
R - Playback

Record Mode

Choose a recording option:

L - Normal Record
R - Spy Record

■ **Normal Record**

In this mode, you will see an audio waveform reacting to what the watch's microphone is currently picking up.

L - Record audio clip
R - Return to previous menu

■ **Spy Record**

No audio waveform is displayed. The current time appears on the watch screen so recording can be done in secret!

L - Record audio clip (indicated by the colon in the watch blinking red
R - Return to previous menu

Playback Mode

Playback recorded audio files:

▲ - Scroll up through audio files
▼ - Scroll down through audio files
L - Play selected audio file
R - Delete selected audio file

VIDEO SETTINGS

Select between:

L - Set video quality
R - Choose playback filters

■ **Video Quality**

Select a quality setting for video recording. A lower setting gives you more space to record videos on their watch, but diminishes the quality of the recording.

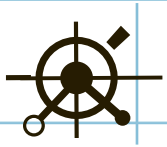
VIDEO QUALITY (CONTINUED)

▲ - Scroll up
▼ - Scroll down
L – Select

■ **Playback Filters**
Select a color filter for the camera on the watch. All video recorded while the selected filter is active will display with that filter on while viewed in playback.

▲ - Select previous filter
▼ - Select next filter
L – Select current color filter

SPY MODE



Select a Spy mode:

- Secrets Mode
- Missions Mode
- Games Mode
- Spy Applications

▲ - Scroll up
▼ - Scroll down
L – Select highlighted spy mode
R – Return to previous menu

SECRETS MODE

Select between two options:

L - Code Entry
R - Code Revealer

Place Code Revealer section on top of Code Entry section

■ **Code Entry**
Codes are located on select 3D Spy Cards. Enter codes to unlock hidden spy watch applications. Once a number has been selected for all rows, if your code is valid, a hidden application will unlock on your watch.

▲ - Scroll up
▼ - Scroll down
L - Select highlighted number
R - Return to previous menu

■ **Code Revealer**
Reveal hidden codes with a colored "code revealing" lens. Use this special camera mode to read hidden codes found on the 3D Spy Cards of select SpyNet™ items.

R - Return to previous menu

MISSIONS MODE

After downloading SpyNet™ missions from the website, view all the mission videos uploaded on to the watch.

▲ - Scroll up
▼ - Scroll down
L – Start/stop playing selected video
R – Delete selected video

SPY MODE (CONTINUED)

GAMES MODE

Play any of the mini-games currently unlocked on your watch. Additional games can be unlocked by entering codes gathered from the packaging of other SpyNet™ products in the Code Entry feature.

Games on the watch:

- SpyNet™ Defense
- SpyNet™ Combat
- SpyNet™ Hacker (unlocked on watch with hidden code from **Secret Audio Recording Pen** 3D Spy Card)
- SpyNet™ Infiltrator (unlocked on watch with hidden code from **Night Vision Infrared Stealth Binoculars** 3D Spy Card)
- SpyNet™ Shooter (unlocked on watch with hidden code from **SpyNet Laser Strike™** 3D Spy Card)

▲ - Scroll up
▼ - Scroll down
L - Select highlighted game
R - Return to previous menu

■ SpyNet™ Defense

Defend SpyNet™ Headquarters by blasting away approaching enemies raining down from the top of the screen.

L - Move left
R - Move right

■ SpyNet™ Combat

Try to block your opponent's attacks and see how long you can last in this action-packed combat simulator.

▲ - Block high attack
▼ - Block middle attack
R - Block low attack

■ SpyNet™ Hacker

Mimic the light button patterns displayed on screen and see if you can successfully hack the code.

▲ - Presses red button
▼ - Presses yellow button
L - Presses blue button
R - Presses green button

■ SpyNet™ Infiltrator

Try to sneak through the enemy base, avoiding the cameras and lasers. If you get caught, it's game over!

R - Move forward
L - Move backward

■ SpyNet™ Shooter

Try to draw faster than the enemy spies you're facing against in this training game of fast reflexes.

L or R - Draws and fires gun

SPY APPS

Choose which type of application to use:

- Lie Detector
- Bug Detector
- Voice Manipulator
- Image Overlays (unlocked with hidden code from Snake Cam packaging)

▲ - Scroll up
▼ - Scroll down
L - Select highlighted application
R - Previous menu

Lie Detector

(For entertainment purposes only)

Have someone speak into the watch's microphone and calculate the odds of whether they are telling the truth or lying.

First, set the base stress level by having the person tested first speak a true statement into the watch so other audio can be measured against it.

L - Start recording base stress level
L - (second time) – Set base stress level after recording
R - Retry recording base stress level

Once the base stress level is set, a "Ready for testing" screen will come up.

L - Start lie detector and have the person being tested speak into the watch.

After their statement is completed:

L - Displays lie detector test results (displayed as a percentage stating how likely their statement is true, or how likely it is false)

Voice Manipulator

Manipulate the speed of audio clips currently stored on the watch.

▲ - Select previous audio clip
▼ - Select next audio clip
L - Play current audio clip slowed down
R - Play current audio clip sped up

Bug Detector

Use this application to detect bugs that may be hidden nearby.

L - Activates the bug detector
R - Return to previous menu

Image Overlays

(Unlocked on watch with hidden code from the Snake Cam 3D Spy Card)

Choose an overlay to put over existing images on the watch and save new versions of these images with the overlays in place.

First, the user selects the desired image to insert an overlay on.

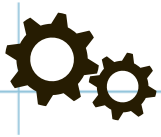
▲ - Select previous image
▼ - Select next image
L - Select Current Image
R - Return to previous menu

SPY APPS (CONTINUED)

Once an image has been selected, you can then choose an overlay to put on that image.

- ▲ - Select previous overlay
- ▼ - Select next overlay
- L - Save a copy of current image with current overlay in place
- R - Return to previous menu

SETTINGS MODE



Change preferences for:

- Clock Settings
- Volume Settings
- Time Zones
- Video Settings
- Memory Restore

- ▲ - Scroll up
- ▼ - Scroll down
- L - Confirm highlighted selection
- R - Previous menu

CLOCK SETTINGS

L – Set Watch

R – Choose Color

Set Watch

Modify the time. The hour digit will blink first. Then, set the minute and second digits.

- ▲ - Scroll up
- ▼ - Scroll down
- L - Select highlighted digit
- R - Previous field

Set the date (month, day, and year) .

- ▲ - Scroll up
- ▼ - Scroll down
- L - Select highlighted digit
- R - Previous field

Choose Color

Choose the color of the clock display.

- ▲ - Previous color
- ▼ - Next color
- L - Select color

VOLUME SETTINGS

Adjust volume settings.

- ▲ - Raise volume
- ▼ - Lower volume
- L - Select volume setting
- R - Mute

TIME ZONES

Select from various time zones.

- ▲ - Scroll up
- ▼ - Scroll down
- L - Select highlighted time zone

SETTINGS (CONTINUED)

VIDEO SETTINGS

Select between:

L – Set video quality

R – Choose playback filters

- **Video Quality**

  Select a quality setting for video recording. A lower setting gives the user more space to record videos on their watch, but diminishes the quality of the recording.

  ▲ - Scroll up

  ▼ - Scroll down

  L – Select current quality setting

- **Playback Filters**

  Select a color filter for the camera on the watch. All video recorded while the selected filter is active will display with that filter on while viewed in playback.

  ▲ - Select previous filter

  ▼ - Select next filter

  L – Select current color filter

MEMORY RESTORE

From this menu you'll be able to restore the memory of your Mission Video Watch to its original factory settings (WARNING: Doing this will delete all of the current audio, picture, video, and mission files you have saved on your watch).

L - Reset Watch Memory

R - Return to previous menu

CONNECTING TO THE SPYNET™ WEBSITE

- Go to SpyNetHQ.com and download the SpyNet Client. Connect your Mission Video Watch to your computer with the included Mini-USB to USB dongle. In the "**My Files**" section of the SpyNet™ Client, you'll see your watch files in the bottom window and will be able to drag and drop them into the **My Files** section above it to save on your computer. Existing media files can also be dragged from the "My Files" section back onto the watch to be saved there as well.

With the **Settings** tab in the "**My Files**" section, you can go down the checklist and change the settings on your watch when it's connected, as well as change the language you'd like displayed on your watch.

Files can only be downloaded through SpyNetHQ.com.

CONNECTING THE SNAKE CAM

(SOLD SEPARATELY)

The SpyNet™ Snake Cam can also be connected with the watch and used as a special attachment for doing covert tasks, such as peeking around corners or recording footage from over a fence.

Once you plug the Snake Cam's Mini-USB cable into the watch, the SURVEILLANCE MODE menu on the watch will automatically appear. You'll also see the text "SNAKE CAM" across the top of the screen to indicate that your Snake Cam is properly connected.

While in SURVEILLANCE MODE, you'll be able to use all the recording functions with the watch that you normally can, except that now you'll be seeing your watch's screen displaying what the Snake Cam is currently pointed at.

To return to using your normal watch camera, simply unplug the Snake Cam from the Mini-USB slot on your watch.

FREQUENTLY ASKED QUESTIONS

My watch just turned off without me pressing anything! What happened?

The watch will automatically enter sleep mode after 10 seconds if no buttons are pressed (unless you're viewing a media clip or recording one). Hold down the L key for two seconds to wake the watch back up.

My watch isn't turning on when I hold down the L key

Your watch's battery may be too low. Plug it in to your computer with the included Mini-USB to USB dongle to recharge it.

My data looks like it may be corrupt or missing.

Save any recorded files you can on your computer, then select the "Memory Restore" option in SETTINGS MODE to restore your watch to its original settings.

Is there an easier way to customize the settings on my watch? It takes forever!

If you've downloaded the SpyNet™ HQ Client application to your computer, you can quickly set all the basic settings on your watch when it's connected to your computer by selecting the "Settings" tab in the MY FILES section.

FAQ (CONTINUED)

When I try to record a video clip, I see a "Not Enough Memory" message.

■ The memory on your watch is currently full. You'll need to delete video, pictures, or audio. Go to the Playback menu, select the media clip you want to get rid of, and press the R key to bring up the "Delete" option. If you want to save these files for later, make sure to upload them to your downloaded SpyNet™ Client (see page 12).

The camera image on my screen isn't very clear when I'm trying to record videos and pictures.

■ Make sure the watch's camera lens is clean.

– For more FAQ's please visit www.SpyNetHQ.com/faq

3D SPY CARD

■ **Unlock secret content with augmented reality technology.**

MINIMUM OPERATING SPECS

High Speed Internet Access and USB or built-in Web Camera (640x480 or 320x240)

PC
- IE 6, or Firefox 2.0
- Windows Vista/XP
- 1 GB Ram
- Pentium 4 Processor
- Audio Card for Sound

MAC
- Safari 2.0
- Tiger or later (Leopard/Snow Leopard)
- 1 GB Ram

To Use Your 3D Spy Cards:

1) Click on the 3D Cards tab on the SpyNet™ HQ Website (www.SpyNetHQ.com)
2) On the 3D Cards page, select your card's toy icon from the list.
3) After the page loads, you should see the camera view from your webcam onscreen.
4) Hold your 3D Spy Card up about 6-12 inches (15-30 centimeters) from your webcam, making sure that the entire face of the card can be seen onscreen.
5) You'll then see a 3D model of your toy appear onscreen. Cover the i button with your finger to have information windows about the toy pop up onscreen. Cover the button with your finger to cycle to another 3D toy model.

HOLD 3D SPY CARD APPROXIMATELY ~ 6-12 INCHES/15-30 CENTIMETERS FROM WEBCAM

LITHIUM-ION POLYMER (LIPO) BATTERY SAFETY INFORMATION

⚠ **WARNING:** This LiPo battery is permanently installed in your SpyNet™ Secret Mission Video Watch. Any attempt to remove the LiPo battery will result in permanent damage to the battery and product.

⚠ **WARNING:** LiPo battery is potentially volatile.
The user assumes all risks associated with use and charging of LiPo batteries. If you do not agree with these conditions, return the product prior to use.

Technical Specifications:
Type: Lithium-Ion Polymer (LiPo or Li-Poly)
Voltage: 3.7V
Capacity: 400 mAh
Charge time: ~2 hours

Warnings and Cautions:
WARNING: ALWAYS handle LiPo battery with extreme care.
ALWAYS charge LiPo battery with included USB cable only.
NEVER remove LiPo battery from product.
NEVER disassemble, modify or solder LiPo battery.
NEVER puncture or cut battery
NEVER leave LiPo battery unattended at any time while being charged.
NEVER handle LiPo battery while wearing metallic objects such as a ring, watch or bracelet.
NEVER allow LiPo battery internal electrolyte contents to get in eyes or skin.
NEVER immerse LiPo battery in water or other liquids.
NEVER handle or recharge LiPo battery until it has cooled to surrounding temperature.
NEVER charge LiPo battery on or near combustible materials including paper, plastic, wood, carpet, vinyl, leather, wood, or automobiles.
NEVER overcharge LiPo battery.
NEVER connect product to an electrical outlet.
NEVER use or recharge product if it appears damaged, cracked, becomes discolored or deformed, gives off an odor, or otherwise appears abnormal.
NEVER strike or throw product against a hard surface.

Storage and Transportation:
ALWAYS store product in a secure, dry, ventilated location.
NEVER leave product near heat source such as a fire, oven or other high-temperature location.
NEVER expose product to direct sunlight for extended periods.

Recommended Temperature Ranges for Battery:
Storage: 14 °F / -10 °C and 95 °F / 35 °C
Charging: 32 °F / 0 °C to 113 °F / 45 °C
Usage: Recommended temperature range during use: 14 °F / -10 °C to 140 °F / 60 °C
Transporting in a vehicle: 14 °F / -10 °C and 113 °F / 45 °C

Charging and/or operating of product outside of its specified range can reduce battery performance and cause the battery to leak, overheat, or explode. Dispose of or recycle product according to local, state, and federal regulations.

JAKKS Pacific, Inc. is not responsible in any way for any bodily injury(s) and/or property damage that may occur from any contrary use in any way of this product.

IMPORTANT SAFETY INFORMATION BATTERY WARNINGS AND PROPER USE

⚠**WARNING:** Battery acid leakage can cause personal injury and cause damage to the product and surrounding property. If battery leakage occurs, thoroughly wash any affected skin, making sure to keep battery acid away from eyes, ears, nose and mouth. Immediately wash any clothing or other surface that comes into contact with leaked battery acid. Leaking batteries may make "popping" sounds. Dispose according to Local, State and Federal Laws.

TO AVOID BATTERY PROBLEMS:
Do not mix old and new batteries.
Do not use rechargeable batteries.
Never mix alkaline, standard (Carbon-Zinc) and rechargeable (Nickel-Cadmium) batteries.
Only batteries of the same or equivalent type as recommended are to be used.
Batteries are to be inserted with the correct polarity.
Exhausted batteries are to be removed from the toy.
The supply terminals are not to be short-circuited.
Different types of batteries or new and used batteries are not to be mixed.
Non-rechargeable batteries are not to be recharged.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

< Reorient or relocate the receiving antenna.
< Increase the separation between the equipment and receiver.
< Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
< Consult the dealer or an experienced radio / TV technician for help.

JAKKS Pacific® Battery, Solar or Electrically-Operated Product 90 DAY LIMITED WARRANTY

Thanks for purchasing a great JAKKS Pacific® product!
Please immediately register your product online at www.jakks.com/warranty.
Registration is not required for the effectiveness of this limited warranty.

IMPORTANT NOTICE TO CONSUMER:
This 90 DAY LIMITED WARRANTY applies to the original product purchaser, provided the product: 1) was purchased from an authorized JAKKS™ distributor/dealer/retailer, and 2) is returned at your expense, postage pre-paid and insured, along with the original dated sales receipt to the address noted below. Please save a copy of your original sales receipt, as the original receipt will not be returned to you. If you return the product to us without the original dated sales receipt, this warranty coverage will not apply. If the product is determined by JAKKS to be defective and returned to JAKKS within the 90 day warranty period, we will (at our option) repair or replace it. Return shipment to you may take up to 6 weeks, depending upon your location. If your product is repaired or replaced, it will be warranted for the longer of the original warranty or for 30 days after warranty service.
SCOPE OF LIMITED WARRANTY: The product is warranted to be: a) tested and inspected before shipment, and b) free of defects in material and workmanship for 90 days from date of purchase. If a covered defect occurs within the warranty period, then at our sole option, we will repair or replace the product or provide you with another product of equal value.
WHAT IS NOT COVERED BY LIMITED WARRANTY: THIS WARRANTY IS VOID IF THE PRODUCT HAS BEEN MODIFIED OR REPAIRED BY USER OR OTHERS OR IF IT HAS BEEN DAMAGED AS A RESULT OF ACCIDENT, IMMERSION IN WATER, NEGLECT, ABUSE, MISUSE, BATTERY LEAKAGE, IMPROPER BATTERY INSTALLATION, UNAUTHORIZED SERVICE, LOSS OF PARTS, WEATHER, ACTS OF GOD, ANY ACTION OR OMISSION WHICH CONSTITUTES A DEVIATION FROM THE OPERATING INSTRUCTIONS, OR ANY OTHER CAUSES NOT ARISING OUT OF DEFECTS IN WORKMANSHIP OR MATERIALS. EXCLUSIONS FROM LIMITED WARRANTY: THIS WARRANTY IS EXCLUSIVE OF AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES RELATED TO THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES ARISING FROM POSSESSION, USE, OR MALFUNCTION OF THIS PRODUCT ARE EXCLUDED BOTH FOR PROPERTY DAMAGE AND PERSONAL INJURY TO THE EXTENT LEGALLY PERMITTED.
ADDITIONAL LEGAL RIGHTS: This warranty provides specific legal rights. You may have other or different rights in your state or country.
QUESTIONS OR COMMENTS: If you experience product difficulties or have questions or comments, you may contact our Consumer Relations department as follows:
Phone: 877-875-2557 (toll-free, North America only) or 909-594-7771 x560 (Monday- Friday, 7:30AM-4:30PM Pacific/GMT -8).
Mail: JAKKS Consumer Relations, 21749 Baker Parkway, Walnut, California USA 91789. Email: consumers@jakks.com
WHEN WRITING TO US: Please include: 1) product name; 2) item number; 3) purchase date; 4) description of the problem being experienced; and 5) your name, address and phone number. Additionally, if eligible under the warranty and so advised by JAKKS Consumer Relations, also include the defective product and the ORIGINAL dated sales receipt evidencing product purchase. Please retain a copy of your receipt.

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